SECURITY BANK
OF KANSAS CITY®

ONLINE BANKING LOGIN GUIDE

How to Login to Online Banking

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MEMBER FDIC

TABLE OF CONTENTS

This guide provides step-by-step instructions for accessing your Online Banking account. Whether you're logging in from our website, resetting a forgotten password, or updating your current password, you'll find everything you need to get started. Use the Table of Contents below to quickly navigate to the section that best fits your needs.

HOW TO LOG IN TO ONLINE BANKING 3
FORGOT YOUR PASSWORD 6
HOW TO CHANGE YOUR PASSWORD 9

CONTACT US

If you need help following the steps in this guide—or if you're still experiencing issues accessing your account—we're here to help. Contact us by phone, email, or through the Online Banking secure messaging feature, and a member of our team will be happy to assist you.

EMAIL:
internetbanksbkc@securitybankkc.com

PHONE:
(913) 281-3165

24-HOUR TELEPHONE BANKING HOTLINE:
Toll-Free (844) 810-7603

SECURE CONVERSATIONS:
You may submit questions securely within our Online Banking on your desktop or through our mobile app.

1) Log in to your Online Banking or SBKC Mobile App.
2) Click on "Support" in your dashboard's menu.
3) Click "Send us a message" to contact us through **Secure Conversations**.

WEBSITE:
securitybankkc.com/support/contact-us

ONLINE BANKING LOGIN GUIDE

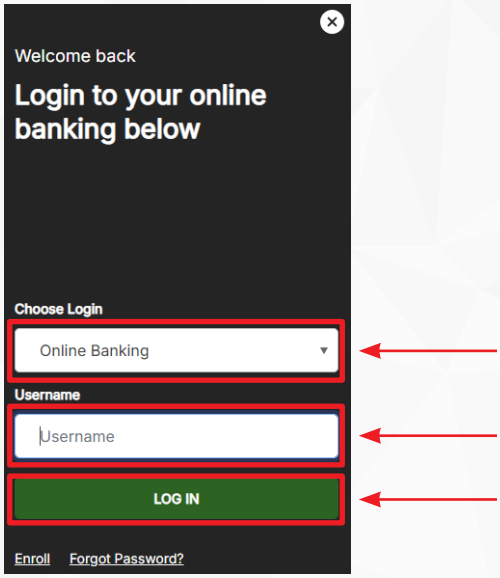
HOW TO LOGIN TO ONLINE BANKING

1. Open one of the following supported browsers and navigate to **securitybankkc.com**
   (Google Chrome, Microsoft Edge, Firefox or Safari)

2. Click Login located in the upper right corner of the Home Page.



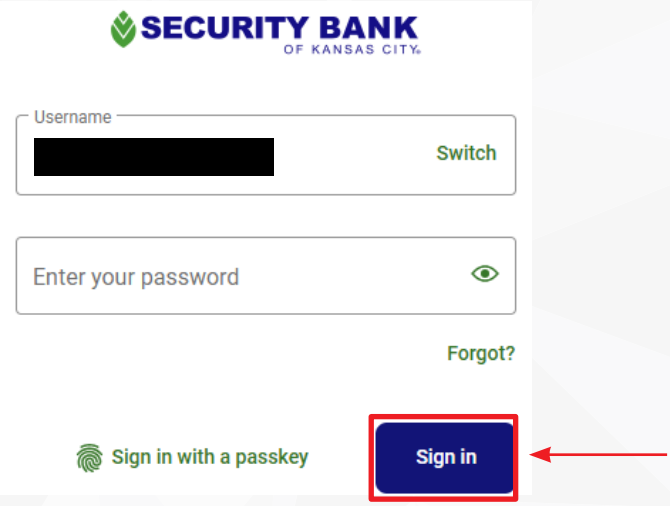
3. On the Welcome back flyout menu, use the **Choose Login** drop-down to select **Online Banking** *(only customer enrolled in Treasury Management should select the Treasury Management option from the drop-down).* Type in your **Username**. This can be the Alias you created or your Online Banking identification number starting with 7227. When you are finished, click "**LOG IN**".



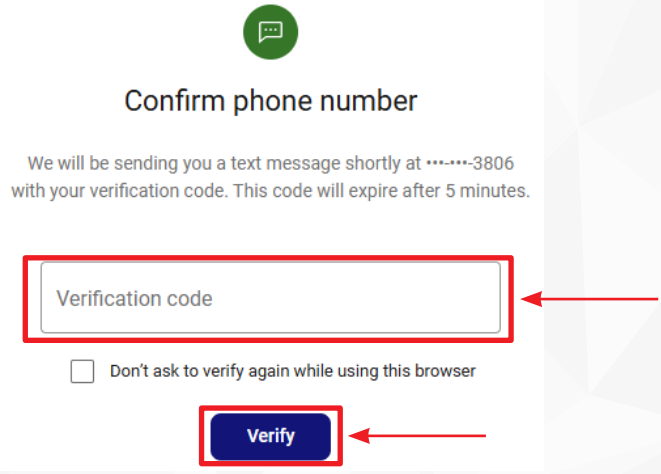
ONLINE BANKING LOGIN GUIDE

HOW TO LOGIN TO ONLINE BANKING

4. Next input your password and click "**Sign In**"



5. If you do not save cookies in your browser, you will be asked to confirm your identity. Input verification code and click "**Verify**".



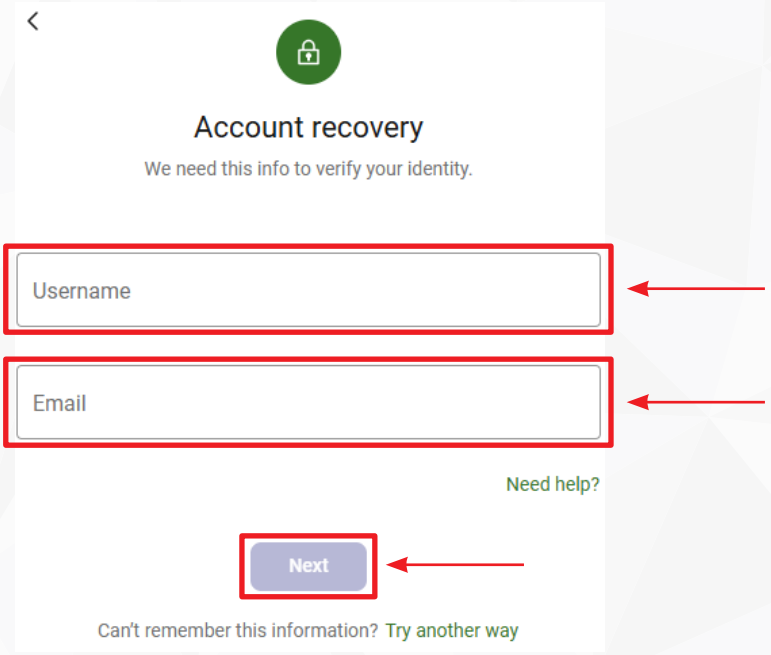
Note: If you do not want to verify your identity in the future, please select the box next to "Don't ask to verify again while using this browser".

ONLINE BANKING LOGIN GUIDE

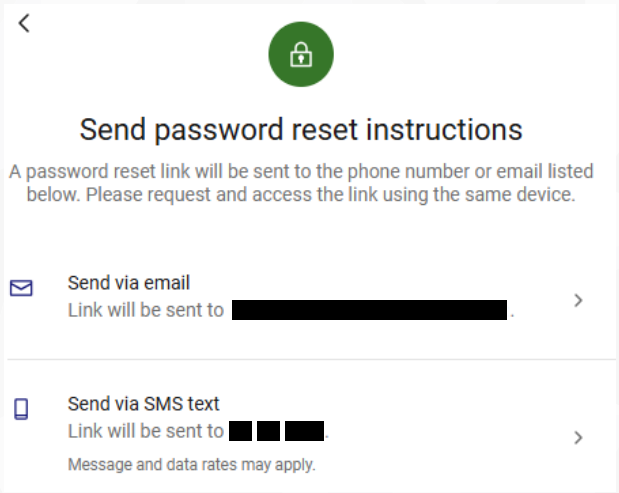
FORGOT YOUR PASSWORD

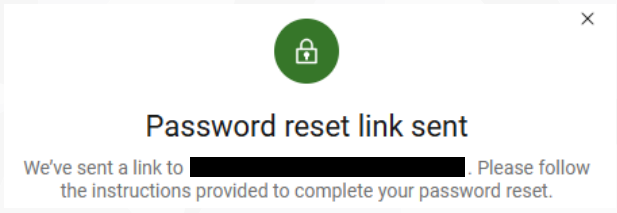
If you do not remember your login information, you can click "**Forgot Password?**".

1. Input your **Username** and **Email**, then click "**Next**".



2. You will be asked the way you would like to receive the password reset link. Select the appropriate option to continue.

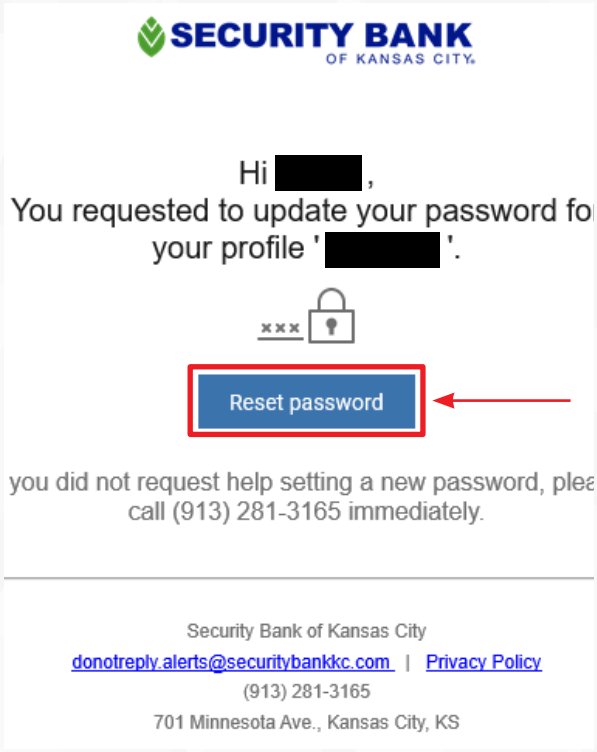




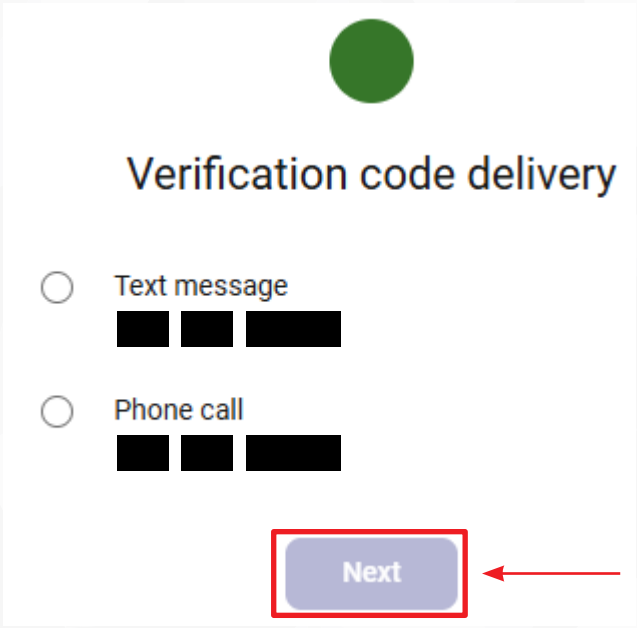
ONLINE BANKING LOGIN GUIDE

FORGOT YOUR PASSWORD

3. Open your email or text message to continue the process. Click "**Reset password**".



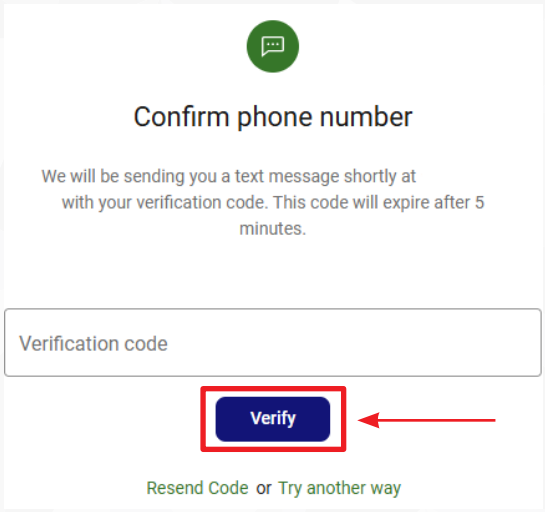
4. Choose how you would like the verification code to be delivered. Then click "**Next**".



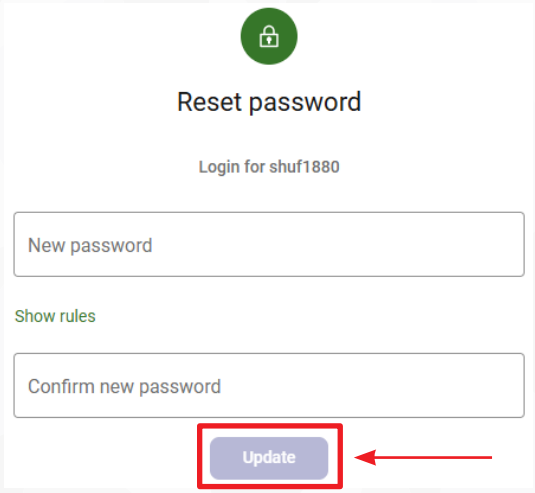
ONLINE BANKING LOGIN GUIDE

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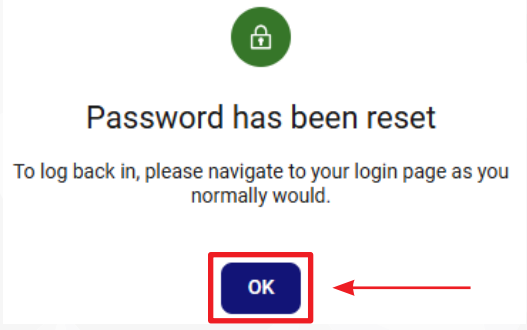
5. Input the verification code received and click "**Verify**".



6. Input the new password and confirm the new password. Then click "**Update**".



7. Your password is now reset. Click "**OK**".

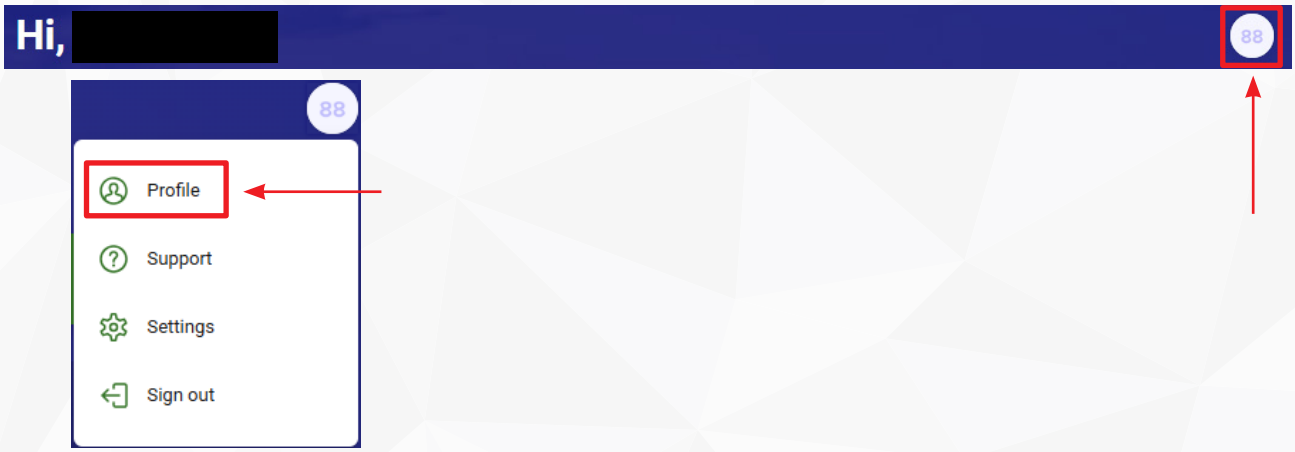


ONLINE BANKING LOGIN GUIDE

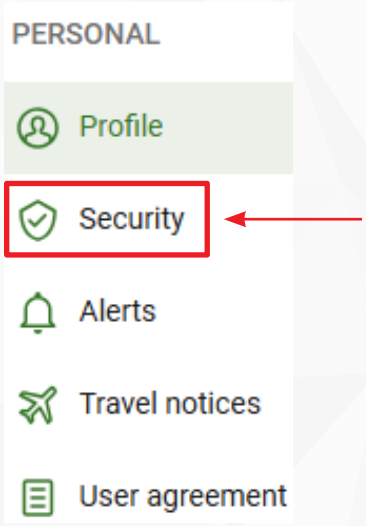
HOW TO CHANGE YOUR PASSWORD

If you would like to change your password, you can do so after you are logged into your online banking.

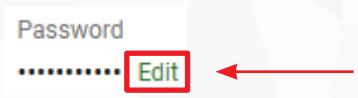
1. Click your **Profile Image** located in the upper right corner of the Dashboard and click **Profile**.



2. From the menu option, click "**Security**".



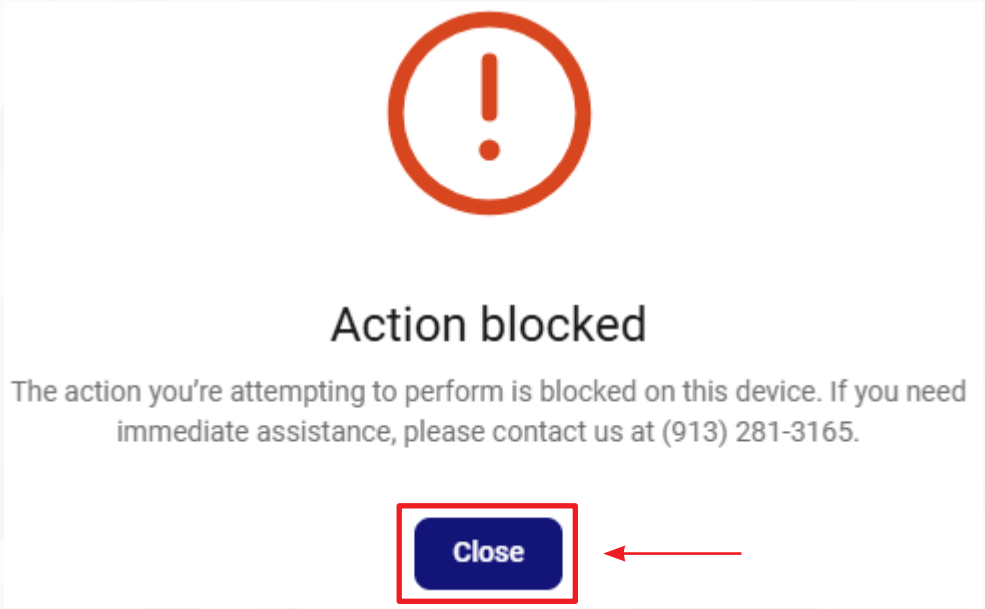
3. Click "**Edit**" next to the Password.



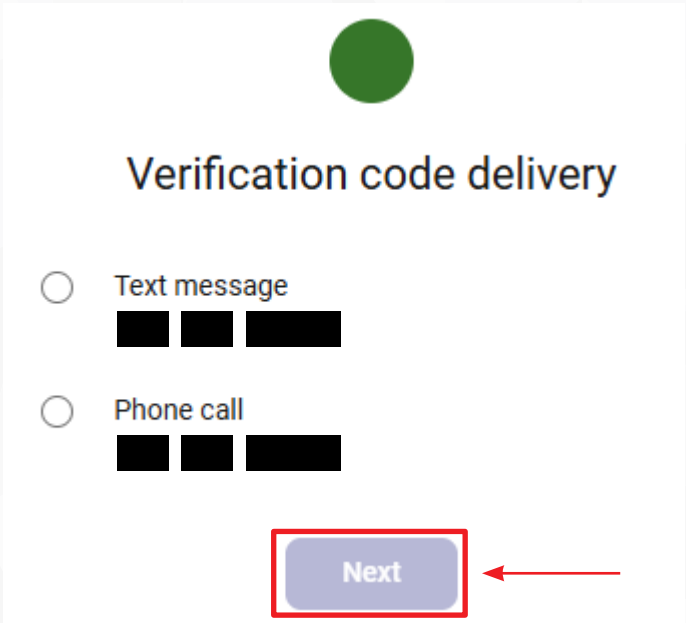
ONLINE BANKING LOGIN GUIDE

HOW TO CHANGE YOUR PASSWORD

4. For added account security, this action may be blocked, and you must contact the Bank at the phone number provider to verify and have the blocked released prior to proceeding.



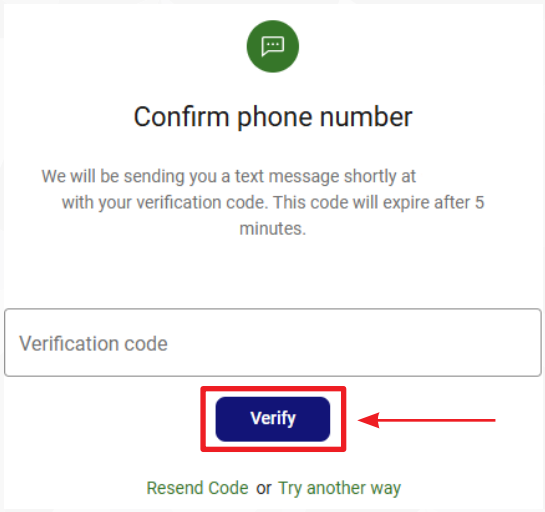
5. Choose how you would like the verification code to be delivered. Then click "**Next**".



ONLINE BANKING LOGIN GUIDE

HOW TO CHANGE YOUR PASSWORD

6. Input the verification code received and click "**Verify**".



7. Enter your current password, then type your new password. Re-enter the new password to confirm it's correct, and then click "**Save**".

