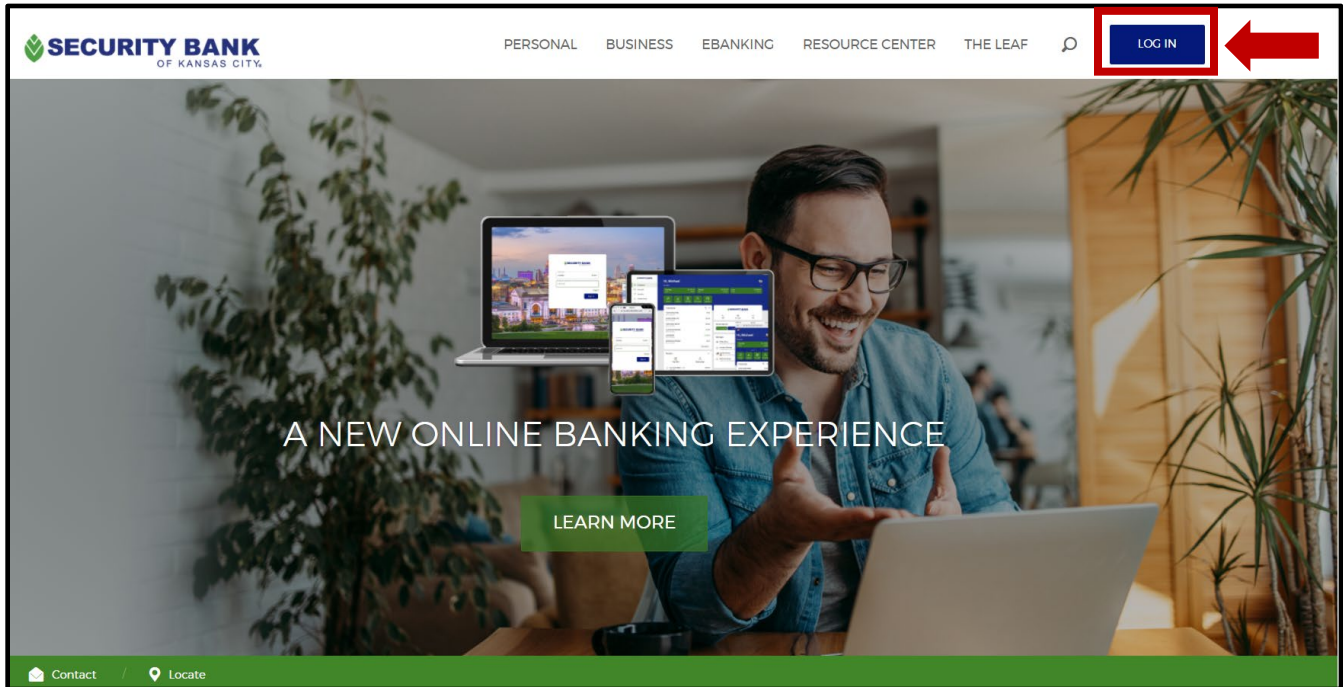


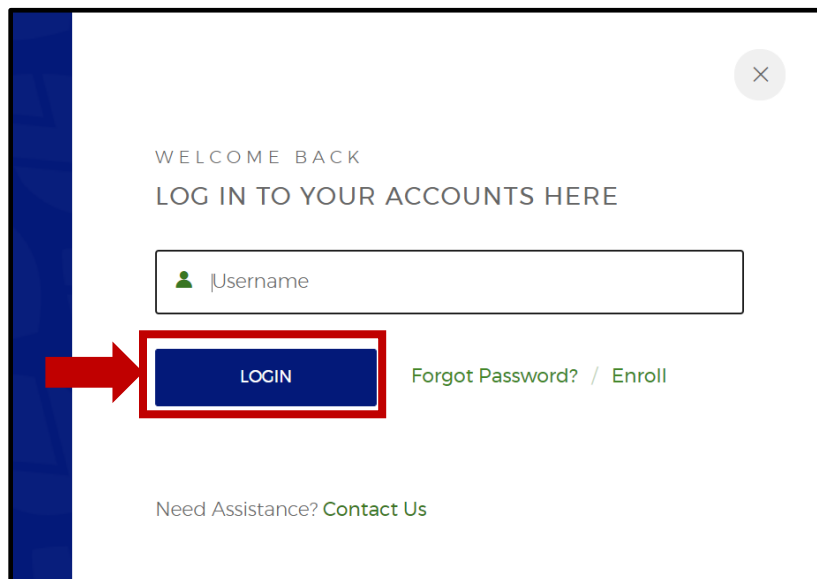
Online Banking Login Guide

1. Launch into **securitybankkc.com** using one of the following compatible browsers:
 - Google Chrome, Microsoft Edge, Firefox or Safari.
2. Select **Log In** located in the upper righthand corner of our website Home Page shown below.



WELCOME BACK – LOG IN TO YOUR ACCOUNTS HERE

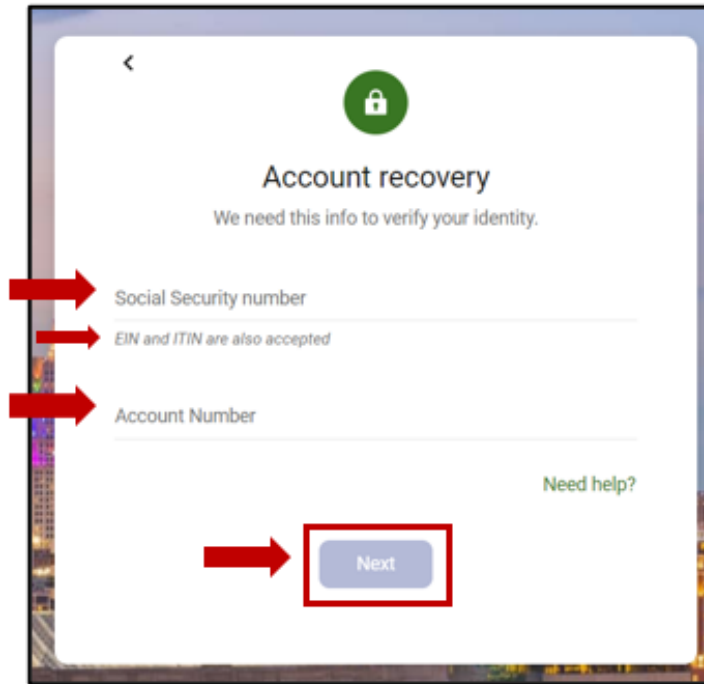
3. Type in your **Username**, this can be the Alias you created or your online banking identification number starting with 7227. When you are finished, click **LOGIN**.



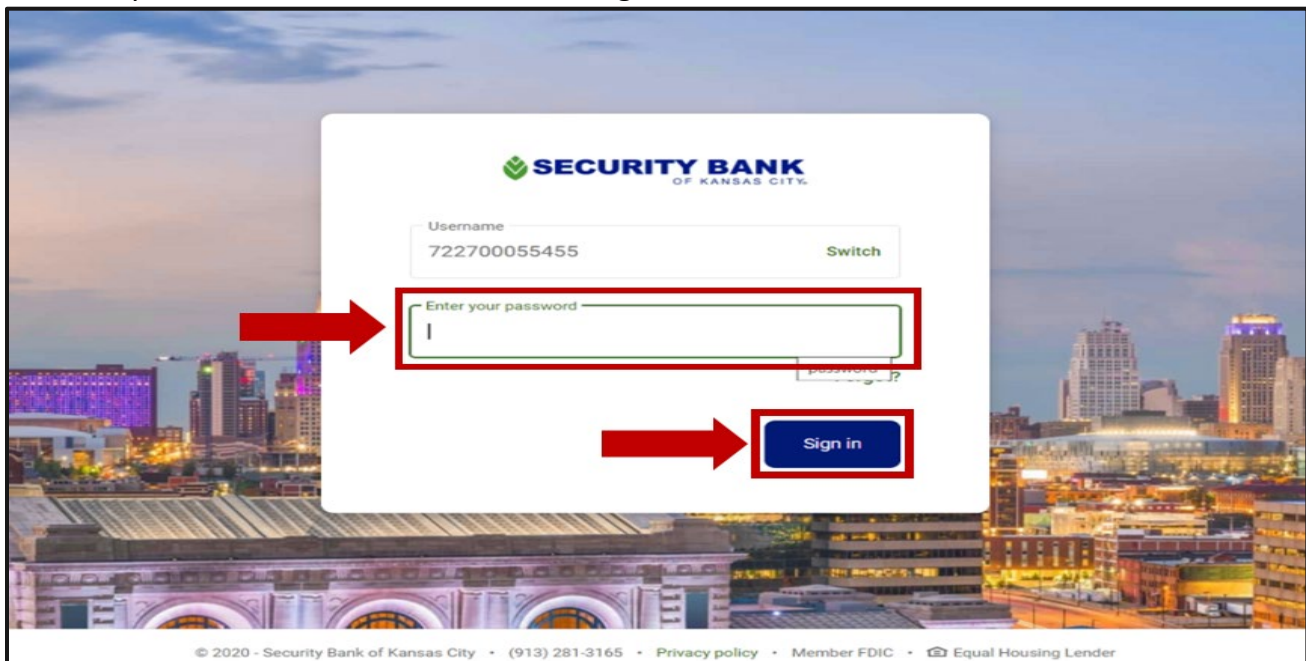
Forgot Password?

If you do not remember your login information, you can click on “**Forgot Password.**” You will be directed to input either your Social Security Number, EIN or ITIN as well as your deposit account number.

Click **Next** once you have typed the information into all the fields. Verification to recover this information will then be sent to the email on file with Security Bank of Kansas City.

A screenshot of the 'Account recovery' form. At the top is a green padlock icon and the title 'Account recovery' with the subtitle 'We need this info to verify your identity.' Below are three input fields: 'Social Security number', 'EIN and ITIN are also accepted', and 'Account Number'. A red arrow points to each of these fields. At the bottom right is a link 'Need help?'. At the bottom center is a blue 'Next' button, which is highlighted with a red rectangle and a red arrow pointing to it.

4. Enter your **Password**, when finished click **Sign In**.

A screenshot of the 'Sign in' form. At the top is the Security Bank of Kansas City logo. Below is a 'Username' field containing '722700055455' and a 'Switch' link. Below that is a 'Password' field with the placeholder text 'Enter your password' and a single character 'I'. A red arrow points to this field. At the bottom is a blue 'Sign in' button, highlighted with a red rectangle and a red arrow pointing to it. The background of the form is a cityscape at night.

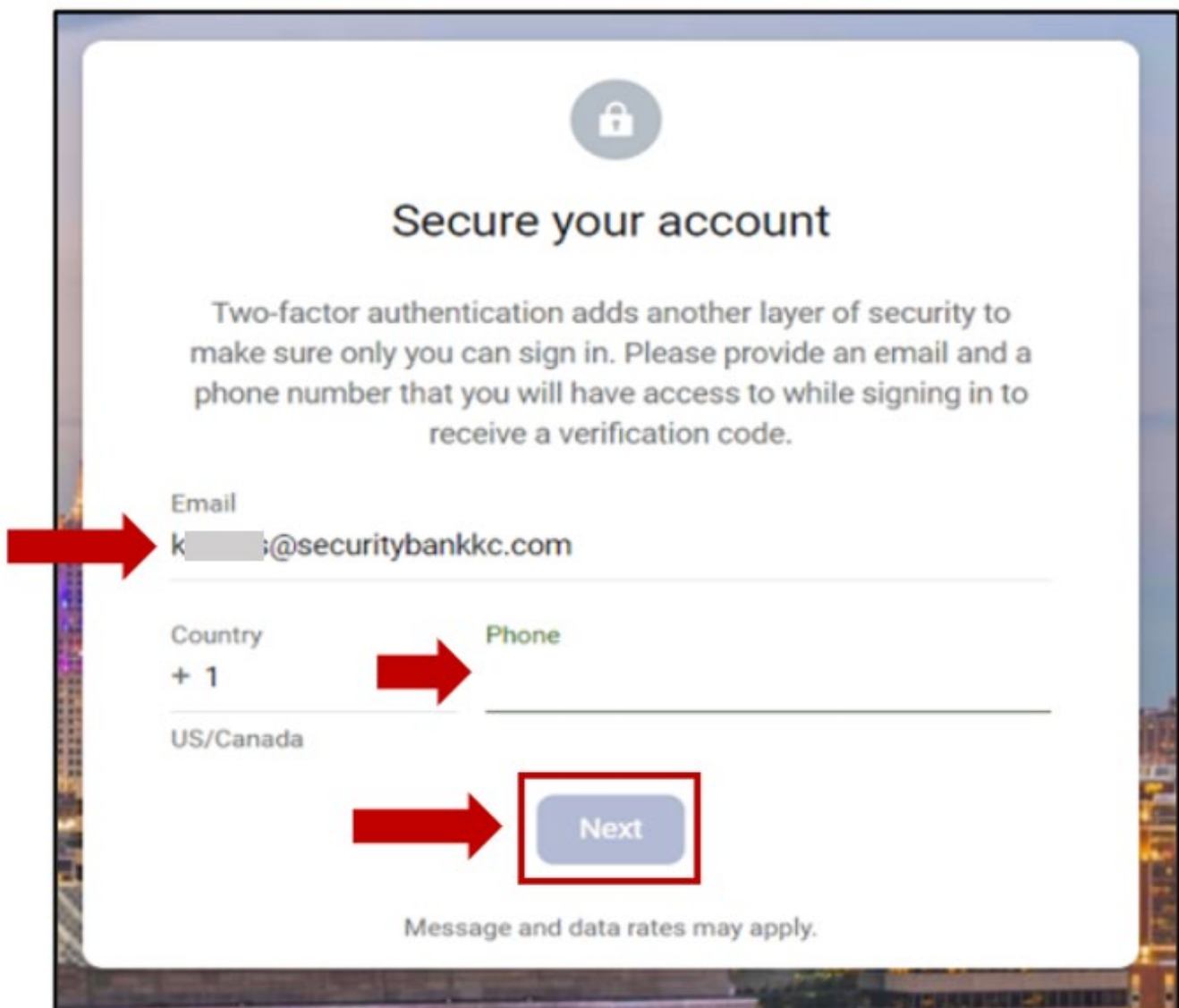
Secure your account

5. This is our NEW Two-Factor Authentication (2FA) that adds an extra layer of security, so only you are accessing your bank accounts.

In the appropriate fields, enter in your full Email Address and your 10-digit Phone Number, then click **Next**.

Helpful Tips:

- Remember to type out your full Email Address by adding the @ symbol and the .com.
- DO NOT enter a Country Code if you have a U.S. or Canadian phone number.
- To receive your Account Code (2FA) via text message, enter your mobile phone number.
- To receive an Account Code (2FA) via a phone call, enter a telephone number.

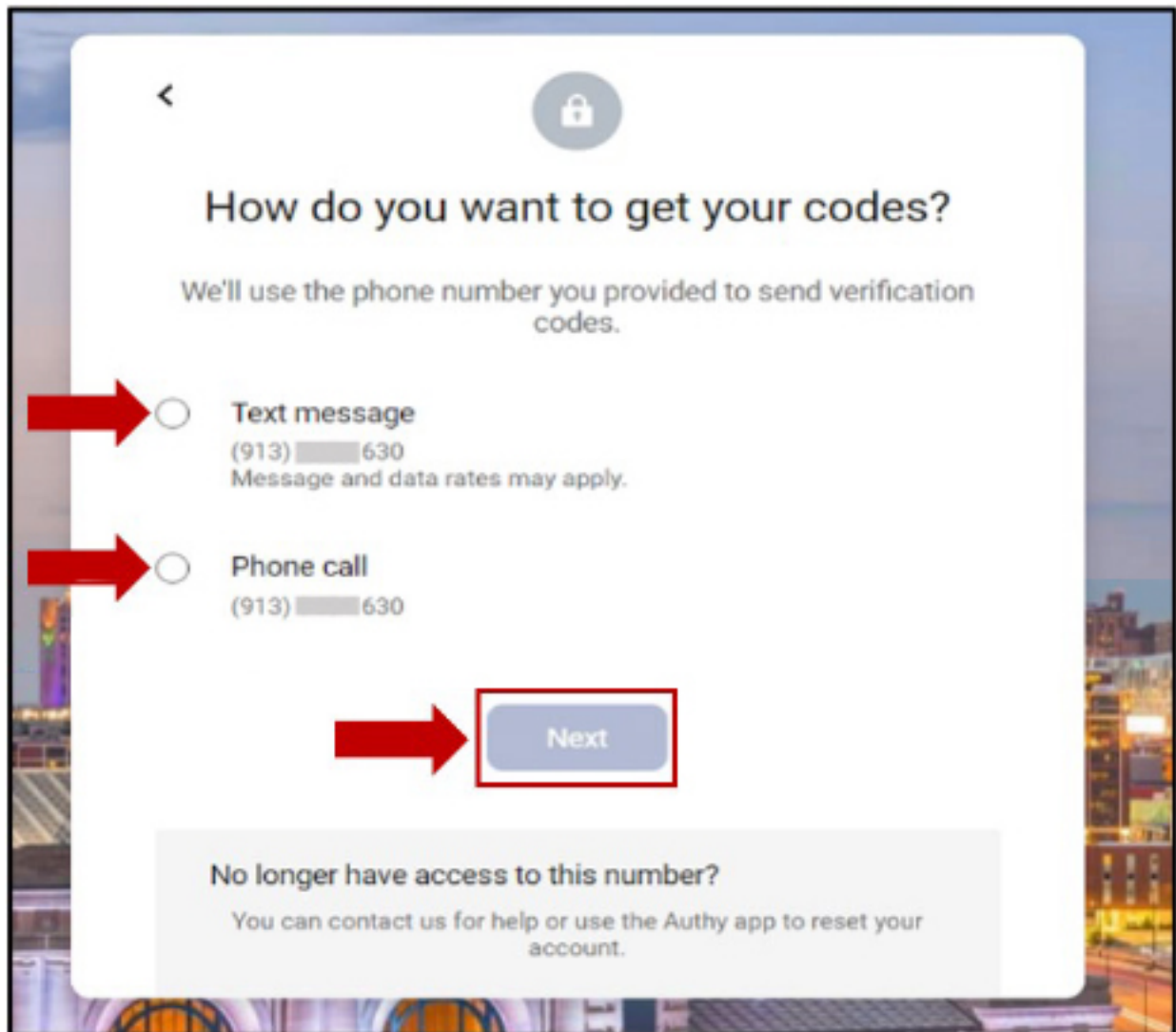
A screenshot of a mobile app interface titled "Secure your account" with a lock icon at the top. The text explains that two-factor authentication adds security and requires an email and phone number. The form has three input fields: "Email" with the text "k[redacted]@securitybankkc.com", "Country" with "+ 1" and "US/Canada" below it, and "Phone" which is currently empty. A red arrow points to the Email field, another red arrow points from the Country field to the Phone field, and a third red arrow points to a "Next" button which is highlighted with a red square. At the bottom, it says "Message and data rates may apply." data-bbox="95 357 902 890"/>


How do you want to get your code (2FA)?

6. Select one of these options:

- Text Message
- Phone Call

7. When you have selected your option, click **Next**



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How do you want to get your codes?

We'll use the phone number you provided to send verification codes.

☐ Text message
(913) 630-630
Message and data rates may apply.

☐ Phone call
(913) 630-630

Next

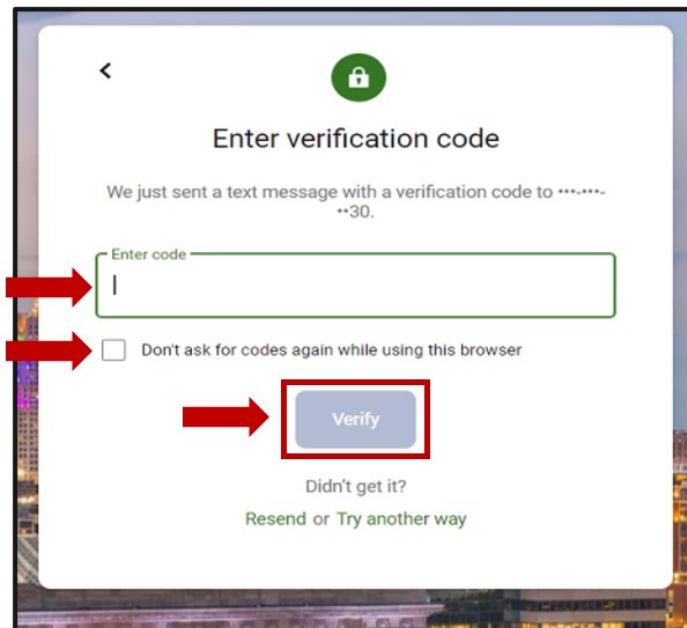
No longer have access to this number?
You can contact us for help or use the Authy app to reset your account.

Enter verification code

8. When you receive your verification code by text message, phone call, or within the Authy App type it into the **Enter Code** field.
 - *Selecting “Don’t ask for codes again while using this browser” will allow the computer to remember you, so you will not receive a verification code again unless you clear your Cookies or Cache.*
9. When complete, click **Verify**.

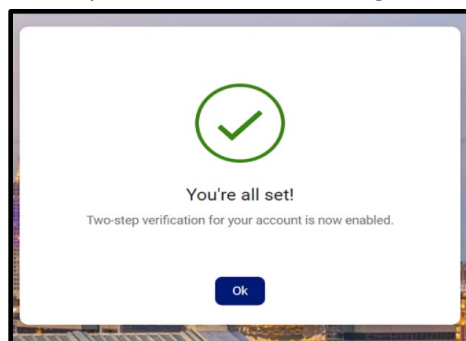
Helpful Tips:

- Codes sent through text message or phone calls will expire after 2 minutes.
- If your authorization code does not arrive within a few minutes, select one of the following options:
 - “Resend” to have a code sent again through the same path.
 - “Try another way” to select a different path to send the code.



You're all set!

10. Click **Ok** and you will be brought into your new Online Banking Dashboard Landing Page.



If you have questions or need further assistance, please contact Customer Support at 913-281-3165.