



## **Welcome to Security Bank of Kansas City!**

When accessing the website of [www.valleyviewbank.com](http://www.valleyviewbank.com) or [www.citizensstatebankpaola.com](http://www.citizensstatebankpaola.com), you will be automatically re-directed to the Security Bank of Kansas City website at: [www.securitybankkc.com](http://www.securitybankkc.com).

### ***To activate your Online Banking account:***

1. Enter your current Online Banking **User ID** and **Password** used to log into your previous bank.
2. Upon your first login to Security Bank of Kansas City, a NEW 12-digit Online Banking ID will display. **Immediately retain the NEW 12-digit ID it for your records**. If you previously created a username, it will continue to work as usual. However, the 12-digit ID from your previous bank will stop working after your first login to Security Bank of Kansas City.

**IMPORTANT INFORMATION FOR QUICKEN/QUICKBOOKS USERS:** Before your first login to Security Bank of Kansas City, it is essential that you deactivate your connectivity within Quicken/QuickBooks from your previous bank, then re-activate with Security Bank of Kansas City. Instructions to do so are located at: <https://www.securitybankkc.com/helpful-documents>. Depending upon the features you use, it may take up to five business days for certain Quicken/QuickBooks services to be fully restored.

**Mobile Banking:** The mobile App for Valley View Bank and Citizens State Bank of Paola has been discontinued. To access your account(s) using your Apple or Android device, you can download the Security Bank of Kansas City mobile App from the iTunes or Google Play store. The download is **FREE**.

After installing the Security Bank of Kansas City mobile App, login with your current Industrial State Bank User ID & Password. Once you have activated the Security Bank of Kansas City mobile App, simply delete the previous Valley View Bank or Citizens State Bank of Paola mobile App from your phone.

**Online Bill Pay:** Your bills will be processed as usual. Your payees, bill history and scheduled payments were migrated to the new system.

**Customer Support:** 913-281-3165, Monday through Friday 8am-5pm.