

Dip that Chip!



As your current card nears expiration you will receive a new debit card in the mail. The new card adds improved security and fraud protection with an embedded computer chip. This technology is already securing payment cards in more than 80 countries and is now being adopted as the card standard in the US.

Merchants are installing new payment terminals that support the new chip cards. When making a purchase with your chip card in a new terminal, you will insert or “dip” your card into the terminal slot and briefly hold it there until the card is verified with Security Bank of Kansas City.

You still may be required to enter your card’s PIN or sign for transactions. Your card will also work on old-style payment terminals that don’t use the new technology.

When you receive your new chip card, please activate it immediately, and destroy your old card. Your new card may or may not have same account number, and the expiration date and CVV (Card Verification Value) security code will be different. Please update all recurring card payments with the new expiration date, CVV code, and account number (if different).

If you have questions regarding your new chip card or how to use it, please contact us at 913-281-3165 or internetbanksbkcc@securitybankkc.com.